



# THRUDARK

Please complete this returns form to return or exchange your item(s).

<b>Full Name</b>		<b>Order Number</b>	
<b>Email Address</b>		<b>Order Date</b>	

Product Name	Quantity	Size	Refund (Tick)	Exchange (Tick)	Reason Code	Reason Codes
						1. Changed Mind 2. Too Big 3. Too Small 4. Faulty 5. Incorrect Order 6. Other (State)

ThruDark is dedicated to the quality of our products and the satisfaction of our customers. However, should you not be satisfied with your purchase, items can be returned for a refund or exchange up to 30 days after your order is delivered.

**STEP 1:** Please print and complete this form and include it in your parcel for return.

**STEP 2:** Ensure your items are in a returnable condition, as defined by our return policy: new, unworn, unaltered; displayed in its original packaging with all tags still attached. Returns that do not meet these criteria will be refused.

**STEP 3:** Address your return to: Thrudark Returns, Thrudark Returns UNIT 4, Horizon Park, Innovation Close, Poole, BH12 4FP, United Kingdom. Return using a traceable, reliable and insured method. The return postage must be pre-paid and all returned goods must be fully insured for the credit amount you expect.

Free Returns conditions: Size or colour exchange, faulty products, prior agreement with our customer services team, parcel damaged upon arrival.

Paid returns conditions: (The amount of £4.95 will be deducted from your refund amount) You have changed your mind, product not as expected.