



THRUDARK

Please complete this returns form to return or exchange your item(s).

Full Name		Order Number	
Email Address		Order Date	

Product Name	Quantity	Size	Refund (Tick)	Exchange (Tick)	Reason Code	Reason Codes
						1. Changed Mind 2. Too Big 3. Too Small 4. Faulty 5. Incorrect Order 6. Other (State)

ThruDark is dedicated to the quality of our products and the satisfaction of our customers. However, should you not be satisfied with your purchase, items can be returned for a refund or exchange up to 14 days after your order is delivered.

STEP 1: Please print and complete this form and include it in your parcel for return.

STEP 2: Ensure your items are in a returnable condition, as defined by our return policy: new, unworn, unaltered; displayed in its original packaging with all tags still attached. Returns that do not meet these criteria will be refused.

STEP 3: Address your return to: Thrudark Returns, 4th Floor Link House, 25 West Street, Poole, Dorset, BH15 1LD, United Kingdom. Return using a traceable, reliable and insured method. The return postage must be pre-paid and all returned goods must be fully insured for the credit amount you expect.